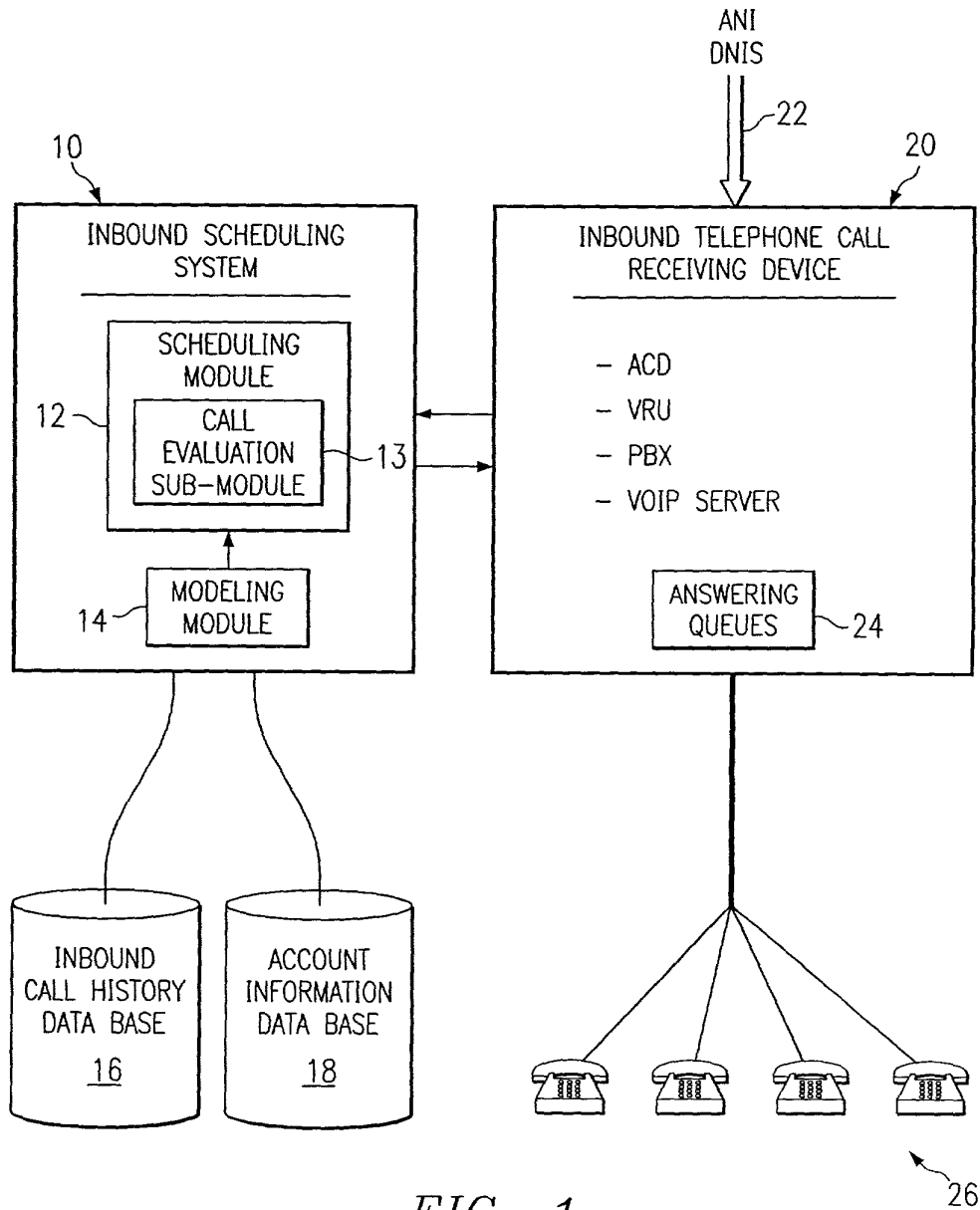


**METHOD AND SYSTEM FOR SELF-SERVICE  
SCHEDULING OF INBOUND INQUIRIES**

Inventors: Daniel N. Duncan, et al.  
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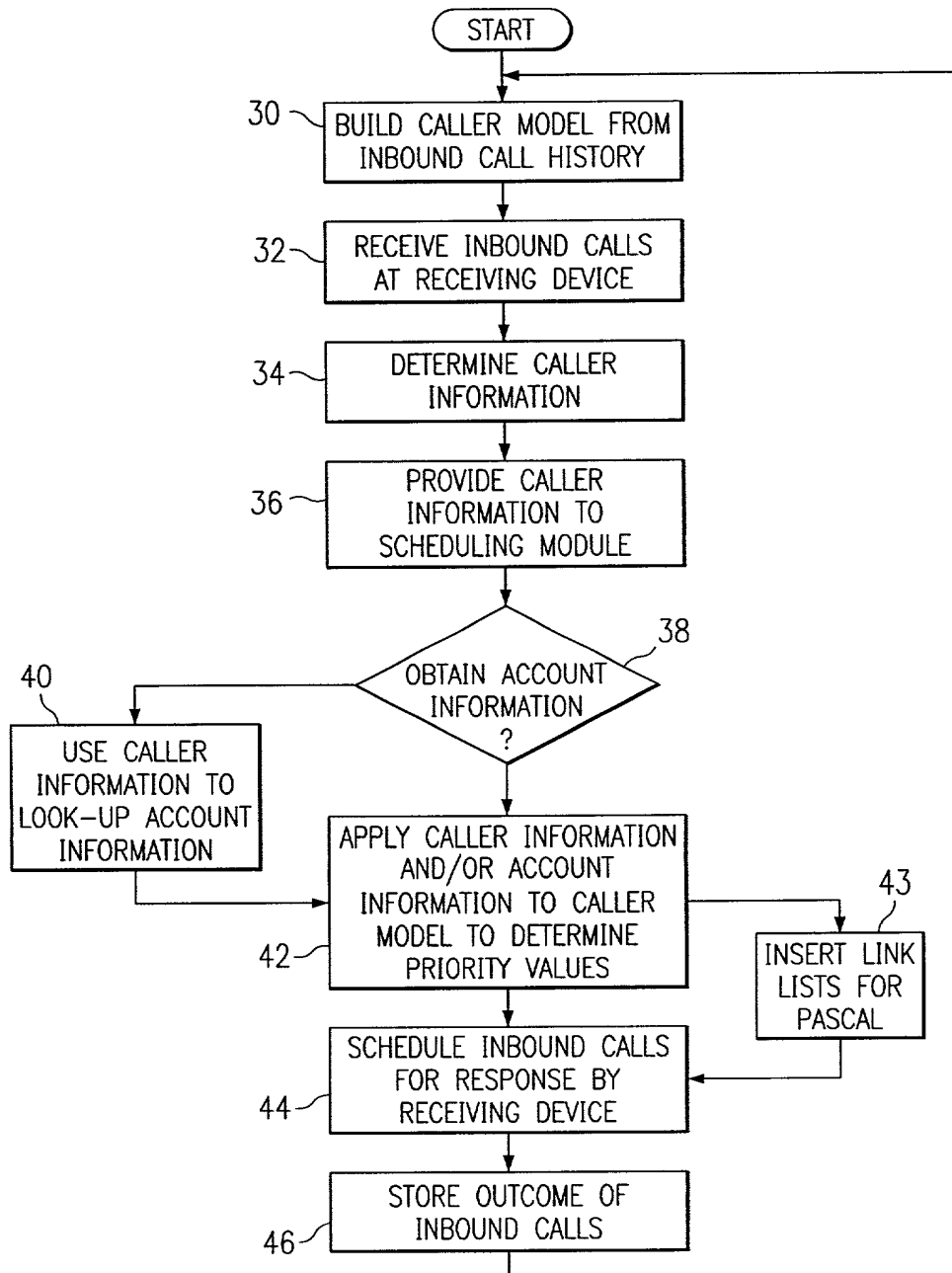


*FIG. 1*

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*FIG. 2*

# METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING OF INBOUND INQUIRIES

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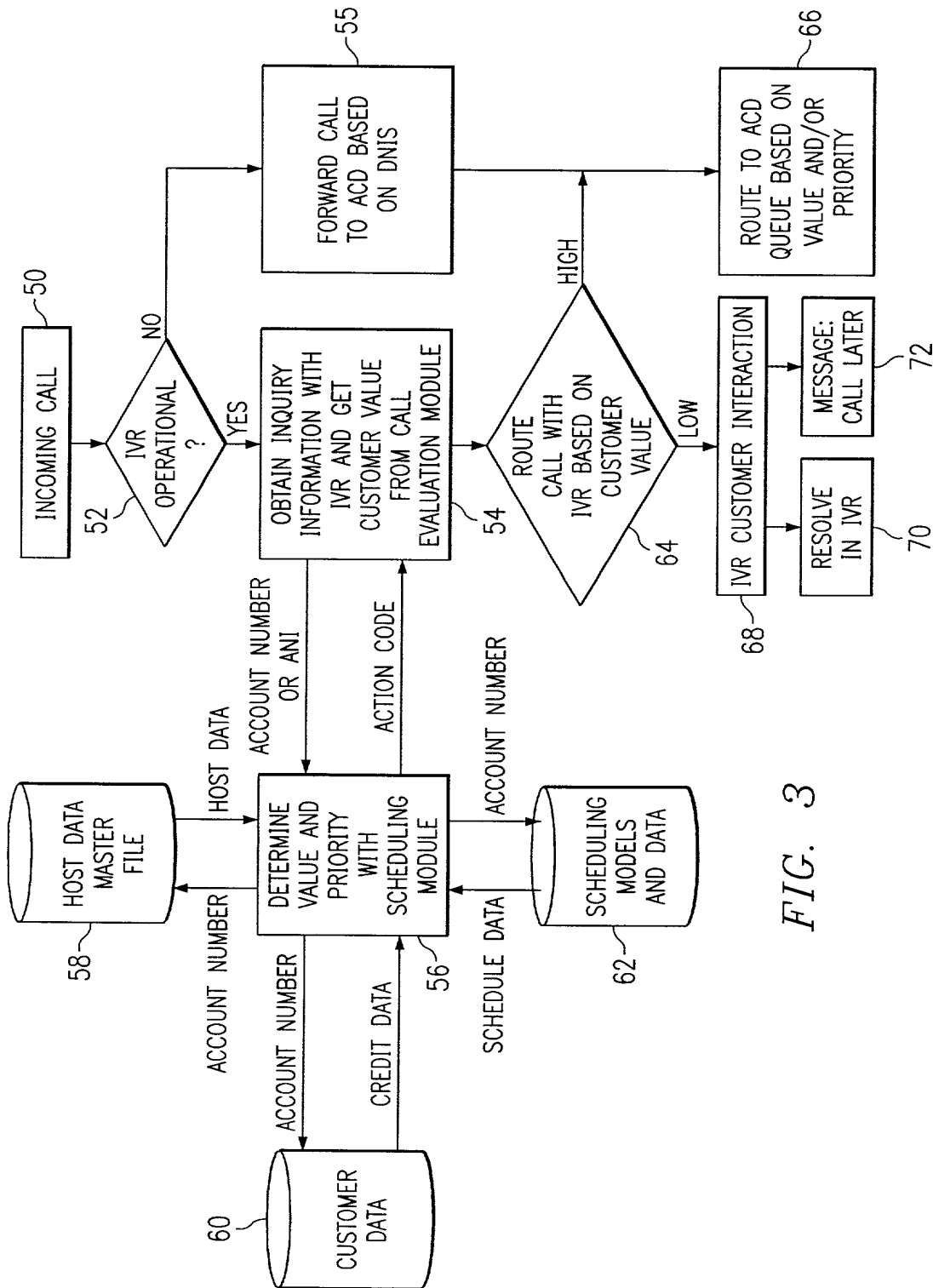


FIG. 3